



GIVING MATTERS

Special 150th Anniversary Edition: Part 1

MISSION AND VALUES

MISSION

Like the Sisters of Mercy before us, we witness God’s healing love for all people by providing excellent clinical and residential services within a community of compassionate care.

VALUES

Dignity

We celebrate the inherent value of each person as created in the image of God. We respond to the needs of the whole person in health, sickness, and dying.

Hospitality

From many religious traditions and walks of life, we welcome one another as children of the same God, whose mercy we know through the warmth, fidelity, and generosity of others.

Justice

We base our relationships with all people on fairness, equality, and integrity. We stand especially committed to persons who are poor or vulnerable.

Excellence

We hold ourselves to the highest standards of care and to serving all with courtesy, respect, and compassion. Maintaining our involvement in the education of physicians and other healthcare professionals is a priority.

Stewardship

We believe that our world and our lives are sacred gifts which God entrusts to us. We respond to that trust by constantly striving to balance the good of all with the good of each, and through creative and responsible use of all our resources.

Prayer

We believe that every moment in a person’s journey is holy. Prayer is our response to God’s faithful presence in suffering and in joy, in sickness and in health, in life and in death.

April 2025

Dear Friends,

It is a pleasure to share the Mercy Health Services’ Annual Report for the 2024 fiscal year, a remarkable moment in time, during which we launched a variety of initiatives to commemorate Mercy’s 150th anniversary this past November. Designed to pay tribute to Mercy’s past and serve as a catalyst for its next 150 years, these initiatives succeeded beyond our grandest expectations and, to our wonderful surprise, it felt as if Mercy was being made new as a result.

In the pages ahead, we hope to provide you with a sense of what this magical year offered—a year in which our Mercy Family made truly exceptional gifts of time, talent, and treasure, and we recommitted ourselves to the timeless mission and values of the Sisters of Mercy who came before us. You will read about our ongoing *We Are 150* Employee Engagement Initiative that inspired hundreds of Mercy staff to provide voluntary service at community non-profits. You’ll also learn exciting news regarding our 150th anniversary *Mercy Forever* campaign, which has already raised more than \$78 million to bolster clinical and community programs at both Mercy and Stella Maris.

We are tremendously grateful to you, our Partners in Mission, for your enthusiastic and generous support during this special anniversary year. Your giving matters, as your gifts ensure that the legacy of excellent, compassionate care instilled by the Sisters of Mercy endures for another 150 years and beyond.

With deep appreciation,

David N. Maine, M.D., *President & CEO*

Sister Helen Amos, RSM, *Executive Chair, Board of Trustees*



April 2025

Dear Friends,

Several years ago, the Mercy Family began planning a celebration to mark the 150th anniversary milestone that the health system would reach in November of 2024. Our desire was for the anniversary to serve as a commemoration of Mercy’s storied past and the legacy bestowed by the Sisters of Mercy, as well as a powerful recommitment to the Sisters’ timeless mission and values as the health system steps into the future.

Thanks to the enthusiastic and generous support of our wonderful Mercy colleagues and our many loyal donors, friends, and volunteers at both Mercy and Stella Maris, the anniversary year was a tremendous success on all fronts, and it has been a privilege and thrill to be a part of it.

In the pages ahead, you will read about our *We Are 150* Employee Engagement Initiative, during which hundreds of Mercy Family members went out into the community to support local charities. These volunteer efforts modeled the work of the early Sisters of Mercy, known as the “Walking Nuns,” who ventured outside the walls of their convent in 19th century Dublin to minister to the underprivileged.

Our commitment to Mercy’s future was embodied in our *Mercy Forever* fundraising campaign, the largest in the organization’s history, which will provide long-term support in four key areas: clinical excellence, community health, residential care, and endowment. During fiscal year 2024, a total of \$8,811,502 was raised from donors for Mercy and Stella Maris. By Mercy’s official 150th anniversary on November 11th, 2024, the *Mercy Forever* campaign surpassed its original goal of raising \$75 million—before the campaign was publicly announced! This early momentum inspired the Mercy Board of Trustees to endorse an increase in the campaign goal to \$100 million.

On behalf of our dedicated Foundation team, and our Campaign Steering Committee led by Mike Batza, please accept our profound gratitude for your generous gifts of time and treasure that helped make 2024 a year to remember.

Sincerely,

Caroline W. Senatore
Senior Vice President &
Chief Philanthropy Officer
Mercy Health Foundation



MERCY HEALTH FOUNDATION
BOARD OF TRUSTEES

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Mercy Health Foundation’s Sr. Vice President
Caroline Senatore with Mike Batza, Trustee
and Chair of the Mercy Forever Campaign
Steering Committee

WORK SUPPORTED BY PHILANTHROPY



\$960,661 **Mercy’s Clinical and Research Programs**
Medical equipment, research studies, fellowships, and continuing education opportunities for staff to further the medical community’s understanding of health issues and treatment options.



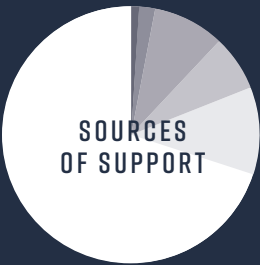
\$1,804,112 **Mercy’s Community Health Programs**
Programs that provide patients experiencing poverty with medical supplies, assistance, and services as well as connections to community organizations for socio-economic support.



\$2,324,546 **Stella Maris Programs**
Transitional care, hospice, grief counseling, rehabilitation services, home care, and residential activities for the injured and aging.

PHILANTHROPIC IMPACT

- Mercy Medical Center \$6,120,179
- Stella Maris \$2,691,323



- Individual Donors \$ 6,139,805
- Corporate Partners \$994,960
- Private Foundations \$679,371
- Bequests \$838,436
- Community Organizations \$136,710
- Government Funding \$22,220

CHARITY CARE & COMMUNITY BENEFITS



73
free
wigs and
turbans



163
hours of
therapeutic
art sessions



510
hours of
therapeutic
music



755
domestic
violence
interventions



8,263
patient
visits with
pets



57,678
rides to and
from qualified
appointments



64,355
free or
reduced-cost
prescriptions

IN FISCAL YEAR 2024, MERCY PROVIDED \$78.4 MILLION
IN COMMUNITY BENEFITS REPRESENTING 13 PERCENT OF TOTAL HOSPITAL
OPERATING EXPENSES, INCLUDING \$25.6 MILLION IN CHARITY CARE.

WE ARE 150

5,000 hours.
25 organizations.
Endless impact.

A massive volunteer effort, staffed by Mercy employees and representatives of the health system's many corporate partners, touched every corner of Baltimore and areas beyond.

Through partnerships with local charities, Mercy is not only providing excellent health care. We're building bridges throughout our community, one act of service at a time.

Healthcare for the Homeless

The Mercy Pharmacy team and colleagues, nicknamed K2P2 & The Chain Gang, pulled out their knitting needles and crochet hooks and made hats, scarves, and other knitted and/or crocheted items for those receiving services at Health Care for the Homeless.



'I'm a Mercy Baby' Shower of Giving

In partnership with M&T Bank, Mercy offered its community an opportunity to pay it forward by supporting babies of the future. Thousands of baby essentials were collected with the help of our community partners, B'more for Healthy Babies and the Enoch Pratt Free Library.



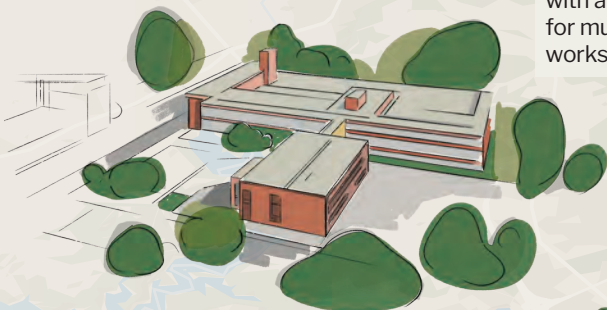
Mt. Royal School

Mercy's Mission Integration Committee spearheaded a Back to School Drive for Baltimore's Mount Royal Elementary/Middle School which filled two trucks and provided enough materials to last the entire school year.



Art with a Heart

Mercy family members assisted Art with a Heart by assembling art projects for multiple upcoming classes and workshops for Baltimore City students.



St. Vincent de Paul

Mercy's Department of Social Work held a special Adopt-A-Family initiative in conjunction with St. Vincent de Paul. More than 300 people were given special gifts for the holiday.



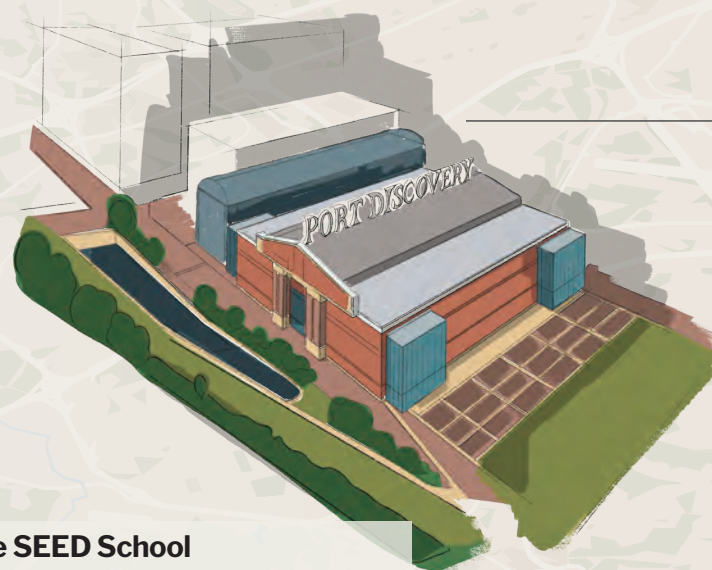
St. Patrick's Day Parade

Mercy family members celebrated St. Patrick's Day in style with a We Are 150-themed parade float at this 62nd annual Baltimore City tradition.



Port Discovery Children's Museum

Mercy volunteers ventured to the Port Discovery Children's Museum to assist with their monthly community day where they engaged over 400 Baltimore City children in educational and purposeful play.



The SEED School

Mercy volunteers joined Baltimore SEED School to unpack, assemble, and distribute over 400 Thanksgiving meals for SEED families.



Alzheimer's Association

In late October, Stella Maris family members raised funds and joined the Alzheimer's Association's Greater Maryland Chapter at the Hunt Valley Towne Centre to participate in the Walk to End Alzheimer's.



Kennedy Krieger Institute

Two special 150th anniversary trees were donated to the Festival of Trees carefully crafted by Mercy Family members and the nurses of the Intensive Care Unit to benefit the Kennedy Krieger Institute.



Our Daily Bread

Mercy partnered with M&T Bank for three separate days of service at Our Daily Bread to serve a hot meal to over 400 individuals each day.



Baltimore Running Festival

Mercy nurses and staff were stationed outside the main entrance to the hospital and formed Water Station #4 for the annual Baltimore Marathon. The Mercy team cheered on runners and provided much-needed hydration.



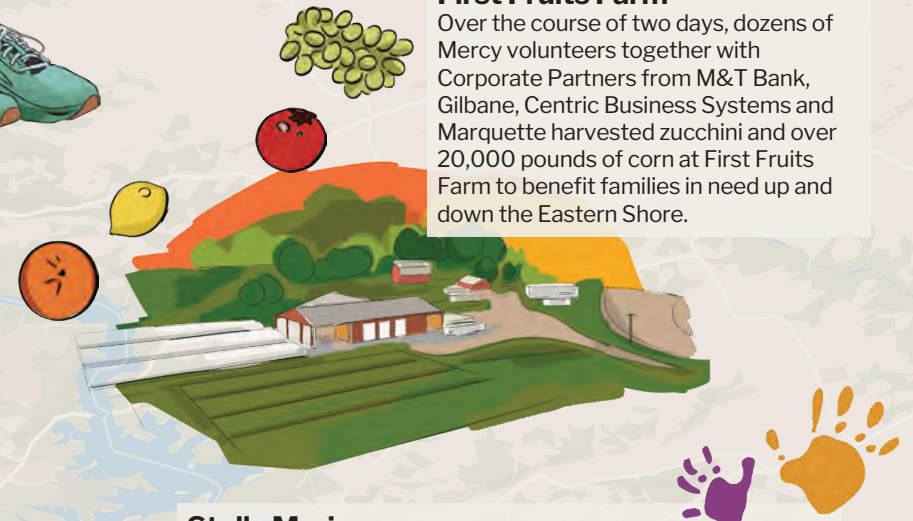
Ronald McDonald House

Members of Mercy's leadership team prepared a delicious taco dinner for 80 residents of Ronald McDonald House Charities Maryland, which provides a home-away-from-home for families with children undergoing serious treatment at a nearby medical facility.



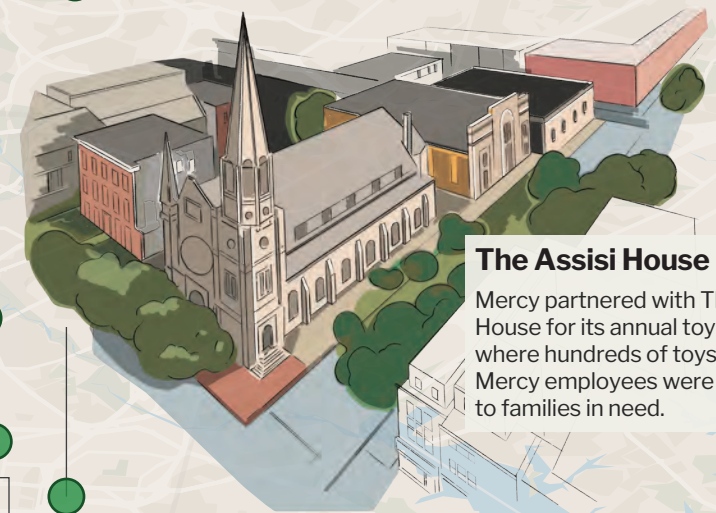
First Fruits Farm

Over the course of two days, dozens of Mercy volunteers together with Corporate Partners from M&T Bank, Gilbane, Centric Business Systems and Marquette harvested zucchini and over 20,000 pounds of corn at First Fruits Farm to benefit families in need up and down the Eastern Shore.



Stella Maris

Members of the Mercy and Stella Maris communities assisted the Counseling Center at Stella Maris with Camp Me Too, a two-day bereavement camp for children ages 7-16.



The Assisi House

Mercy partnered with The Assisi House for its annual toy drive, where hundreds of toys from Mercy employees were distributed to families in need.

Helping Up Mission

Mercy's Institute for Foot and Ankle Reconstruction team and other Mercy volunteers participated in the "Stockings of Hope" event, held at the Helping Up Mission in Baltimore City. Over 80 women and 20 children received foot exams and gifts of stockings filled with necessities.



Marian House

Mercy sent a team of volunteers and walkers to support Marian House's 16th Annual Race to Embrace Independence 5K, the organization's largest fundraiser.

DAYS OF SERVICE

All members of the Mercy Family were invited to choose a meaningful way to participate in the 150th Anniversary through the **We Are 150 Employee Engagement Initiative**. Employees made gifts of “treasure” through a donation to the *Mercy Forever* campaign and offered their gifts of “time” by participating in community service activities held during the anniversary year. Kick-off events with live entertainment, food, and fun were held at Mercy Medical Center, Stella Maris, and Mercy’s community physician sites.



Mercy employees joined volunteers from across Baltimore on the **SEED School of Maryland’s** campus to unpack, assemble, and distribute over 400 Thanksgiving meals for SEED families. Meals were provided through the generosity of the Ed Reed Foundation and included frozen turkeys, fresh vegetables, stuffing, side dishes, and pumpkin pie.



The **Kennedy Krieger Institute’s Festival of Trees** is an annual benefit event that displays and sells hundreds of spectacular holiday trees, wreaths, and gingerbread houses created by local designers and community groups. Mercy employees created a 150th Anniversary-themed tree along with the Intensive Care Unit.



“A COMMUNITY IN WHICH THIS
UNIVERSAL CHARITY REIGNS IS
CAPABLE OF SURMOUNTING ALL
DIFFICULTIES.” ~ Catherine McAuley



Mercy’s “Night Council” of night-shift nurses gathered a variety of delicious food items donated by their coworkers and delivered them to the **Maryland Food Bank**, a non-profit organization leading the movement to end hunger in Maryland.

Mercy’s Imaging Department chose **BARCS** as its charity to support during National Radiologic Technology Week in November. Two carloads of pet supplies—including dog and cat food, toys, treats, and blankets—were donated. Imaging staff also had the opportunity to mingle with some furry friends at the shelter.



Hosted by the Counseling Center at Stella Maris, *Camp Me Too!* is a two-day, one-night experience at Camp Puh’tok, Maryland, designed to help grieving children ages 7-16 learn innovative techniques to cope with grief. Volunteers served as set-up helpers, learning companions, cooks, and clean-up support.

Mercy volunteers and staff from our Institute for Foot and Ankle Reconstruction participated in the “Stockings of Hope” event held at the **Helping Up Mission**—a non-profit that provides comprehensive, faith-based recovery services for men and women fighting addiction, poverty, and homelessness in Greater Baltimore. Mercy physicians provided complimentary foot and ankle exams for shelter residents, and employees of Mercy’s Center for Restorative Therapies, Human Resources department, and Mercy Health Foundation distributed Christmas stockings stuffed with essentials.



Mercy partnered with M&T Bank on three separate days of service at **Our Daily Bread**, the largest hot meal program in Baltimore City. Volunteers served 400 individuals on each day by organizing food stations and plating meals. Our Daily Bread serves more than 250,000 individuals annually.



Every year, members of the Mercy Pharmacy staff and other hospital personnel pull out their knitting needles and crochet hooks to make hats, scarves, and other knitted or crocheted items for those receiving services at **Health Care for the Homeless**. Nicknamed K2P2 & The Chain Gang, this group of Mercy volunteers contributes as many as 350 items per year for those in need.



Mercy employees participated in an organization-wide *Back to School Drive*, donating hundreds of new school supplies for the students at **Mt. Royal Elementary Middle School** in Baltimore’s Bolton Hill.



Mercy collected more than 250 toys for the annual toy drive at **The Assisi House**, the outreach center for St. Patrick and Sacred Heart of Jesus parishes that both provide food, clothing, referrals, and encouragement to neighbors in need.

Mercy holds an annual *Adopt-A-Family* initiative in conjunction with **St. Vincent de Paul Baltimore**. Mercy’s Social Work department oversaw the project and the Pastoral Care department delivered holiday gifts to 68 families in need.



Every year for the past 17 years, current and former staff of Mercy’s Medical-Surgical Unit have purchased and gift-wrapped holiday presents for students of the **William S. Baer School**, which serves children with disabilities from all over Baltimore City.



Mercy employees assembled art kits and volunteered at **Port Discovery** for its *January Community Day*, when families visit the museum at a discounted price. Our staff engaged one-on-one with children to help develop their confidence, creative thinking, critical thinking, and coordination skills.



Mercy's leadership prepared a delicious taco dinner for 80 residents of **Ronald McDonald House Charities Maryland**, which has provided a home-away-from-home since 1982 for over 50,000 families with children undergoing serious treatment at a nearby medical facility.



Staff came together to represent Mercy with a *We Are 150*-themed parade float, tossing colorful Mercy goodies to spectators of Baltimore's 62nd annual **St. Patrick's Day Parade**.



Mercy staff assembled a variety of materials to assist with upcoming summer camps, art classes, and workshops at **Art with a Heart**, a non-profit that offers equitable access to visual art experiences for Baltimore City's children, youth, and adults.





Mercy staff helped kick off Baltimore’s city-wide Juneteenth commemorations by volunteering in *Run Up To Juneteenth*, an uplifting 5k event that benefits **The SEED School of Maryland’s** College Transition & Success Program.



Mercy employees volunteered at the *5K For the Health of It! for Health Care Access Maryland (HCAM)*, a non-profit that helps residents find the insurance they need while providing a range of resources dedicated to promoting health and wellness.

Mercy joined the Oriole Bird in supporting **Marian House’s** 16th annual *Race to Embrace Independence 5K* fundraiser by assisting with check-in, manning water stations, and serving as directional guides. Marian House offers high-quality rehabilitative services and housing for women and families experiencing homelessness.



Held annually in more than 600 communities nationwide, the **Alzheimer’s Association** *Walk to End Alzheimer’s®* is the world’s largest fundraiser for Alzheimer’s care, support, and research. Mercy and Stella Maris volunteers raised funds and walked at both the Hunt Valley Towne Centre and the Stella Maris campus to raise awareness.



Mercy Medical Center nurses and staff members were stationed outside the main entrance to the hospital and formed Water Station #4 for the annual **Baltimore Marathon**, which benefits a variety of Baltimore charities. The Mercy team cheered on runners and provided much-needed hydration.



Over the course of two days, volunteers from Mercy and our corporate partners at M&T Bank, Gilbane, Centric Business Systems, and Marquette harvested zucchini and over 20,000 pounds of corn at the non-profit **First Fruits Farm**, which donates food up and down the Eastern Shore to people and organizations in need.

SHOWER OF GIVING

In the spring of 2024, Mercy hosted the first-ever “I’m a Mercy Baby” Shower of Giving initiative—a unique, two-day, volunteer-driven event preceding Mother’s Day.

People who were born or who gave birth at Mercy, our employees, and our Partners in Mission at M&T Bank and Enoch Pratt Free Library gathered hundreds of new supplies to give to infants delivered at Mercy or served by B’more for Healthy Babies during the 150th anniversary year.

Mercy is the top birthing hospital in Baltimore City, where one out of five babies are born each year. As we celebrated our 150th birthday, Mercy gave back to the community by showering the children of tomorrow with essential items they will need in their first weeks of life.

“We are all at the service of the city,” Sister Helen Amos, RSM, Executive Chair of the Board of Trustees said. “There are many needs people have, beyond just the need for acute care. We invite community partners to help us address these needs.”

Mr. Augie Chiasera, Regional President of M&T Bank, shared: “Longevity and commitment to community are values that M&T shares very deeply with Mercy. We have dedicated our time to partner with them for many, many years because they are similarly concerned with the success of the communities in which we live and work.”

Mercy’s Chair of Obstetrics and Gynecology Dr. Robert Atlas said: “I’ve been with Mercy for 19 wonderful years. It is a joy to provide care to our patients, and it’s an honor to work alongside Mercy workers. Celebrating 150 years together only makes you want to give more.”

At the conclusion of the Shower of Giving service days and celebrations, hundreds of diaper bags were stuffed with bottles, booties, books, blankets, and so much more. Collection drives for this initiative will continue all throughout the anniversary year, serving as many babies born as possible—in keeping with the spirit of Mercy.

Sister Helen remarked: “The 150th anniversary is a wonderful opportunity to thank God for Mercy’s foundation. We will continue to build on the legacy of the Sisters of Mercy and adapt our ways of serving the community.”



“I’VE BEEN WITH MERCY FOR 19 WONDERFUL YEARS. IT IS A JOY TO PROVIDE CARE TO OUR PATIENTS, AND IT’S AN HONOR TO WORK ALONGSIDE MERCY WORKERS. CELEBRATING 150 YEARS TOGETHER ONLY MAKES YOU WANT TO GIVE MORE.”

~ Robert Atlas, M.D.
Chair of Obstetrics and Gynecology



SPECIAL EVENTS

While a host of 150th anniversary events took center stage in 2023 and 2024, the traditional calendar of annual events at both Mercy and Stella Maris were tremendously successful and provided abundant opportunities for friends and volunteers to show their support for both organizations.

Special events coordinated by the Mercy Health Foundation team provide wonderful opportunities to unite our leaders, staff, supporters, and community at large. Events generate significant philanthropic support for Mercy Health Services' clinical and community programs and offer platforms to increase awareness of Mercy's expanding services in and around Baltimore.

In Fiscal Year 2024, the special events hosted in support of programs and patient services for the health system generated \$462,811 in donations. We are extremely grateful to our corporate sponsors, donors, volunteers, and participants for their unfailing generosity.



Corporate Partners President's Reception

Mercy hosted a reception on its downtown campus to thank corporate donors for their past support and to introduce a year of celebration and community service leading up to Mercy's 150th anniversary. The Irish-themed networking event featured remarks by Dr. Maine, who acknowledged the pivotal role of the Sisters of Mercy in the hospital's storied history. Dr. Maine honored and toasted 11 Sisters of Mercy in attendance who currently or previously worked at Mercy and/or Stella Maris. A total of 59 corporate and philanthropic foundation guests representing 32 organizations participated.



BreastFest

BreastFest, an annual "cocktails for a cause" fundraiser produced by Mercy's longstanding partner The Tyanna Foundation, was held in November of 2023. The Tyanna Foundation works tirelessly to ease the breast cancer journeys of women and to promote early detection nationwide. Known for their slogan "Save the Girls," the Tyanna Foundation's BreastFest event provided \$25,000 in support of the care provided at Mercy's Hoffberger Breast Center. The Tyanna Foundation has provided over \$2 million in cumulative support of the Breast Center over the last two decades.



Heat It To Beat It Walk

Hundreds of enthusiastic supporters gathered at Mercy Medical Center in September of 2023 for the 14th Annual Heat It To Beat It survivorship celebration and fundraiser, which benefits research led by surgical oncologist Dr. Armando Sardi, Medical Director of the Institute for Cancer Care at Mercy. The increasingly popular and inspiring event raised \$242,516 to support ongoing cancer research.



Stella Maris Crab Feast

In October, the 39th Annual Crab Feast and Hospice Day of Giving was held at the Timonium Fairgrounds to benefit Stella Maris. Guests enjoyed delicious catered meals, fun games, music, raffles, and auctions. Nearly 30 committee members, 75 volunteers, and 550 participants made the 2023 Feast one of the most successful to date, generating \$112,081 in support of hospice care.



Stella Maris Wine Tasting

In April of 2024, Stella Maris celebrated its 21st annual Tasting of Wine and Craft Spirits event. Offered to nearly 300 guests at the Grand Lodge of Maryland, the event provided participants the opportunity to sample and purchase wine, enjoy delicious hors d'oeuvres, and bid on dozens of silent and live auction items. The event raised \$108,214 to benefit long-term care services for Stella Maris residents.



Corporate Partners Breakfast

Mercy hosted its annual Corporate Partners Recognition Breakfast on May 2, 2024 on its downtown campus. The breakfast recognizes businesses and organizations for their support of Mercy's programs and services. Attending the breakfast were 93 corporate guests representing 47 companies, foundations, and community organizations, with 125 attendees in all.



The breakfast featured a panel discussion moderated by Dr. Maine, who posed questions regarding the state of healthcare to three of Mercy's top physician specialists: Sandra Kotiah, M.D., Director, The Neuroendocrine Tumor

Center; Lauren Nigro, M.D., of the Breast Reconstruction and Restoration Center; and Paul Thuluvath, M.D., Medical Director of The Institute for Digestive Health & Liver Disease.

THE MERCY ADVOCATE SOCIETY FOR EVENTS

The Advocate Society recognizes individuals whose volunteer leadership and involvement played a vital role in supporting the mission, values, and philanthropic vision of Mercy Health Services between July 1, 2023, and June 30, 2024. We are indebted to these individuals who ensure that the mission and values of the Sisters of Mercy endure.

2023 Mercy Heat It To Beat It Committee

Judy Amoss
Sevren Chwang
Tracy Gosson
Michael Henry
Anthony Jones
Mary Caitlin King
Monica King
Katie Pawlikoski
Mandi Phillips
Pam Phillips
Helen Szablya
Denise Wesley

2023 Stella Maris Crab Feast and Hospice Day of Giving Committee

Tom Barranco
Marina Brockmann
Lara Chamberlain
Kathy Deane
Sonia Fierro-Luperini, M.D.
Dee Gautcher, R.N.
Dee Gittings
Cooper Henry
Mary Beth Kelly
Noreen Lidston
Kali Mallik
Katie McNeely
Tracy Oerman
Drew Osmeyer
Brian Peller
Dave Ross
Dan Sullivan
Carol Thrasher
Chuck Zeller
Sally Zeller

2024 Stella Maris Wine Tasting

Frank Boston, Esq.,
Co-Chair
P. Sean O'Connor,
Co-Chair
Vanessa Boston
Brigid Clevenger
Christian Colon
Claire Dietrich

Beth Donahoo, M.D.
Jill Golueke
Steve Golueke
Rachel Hammer
Dan Hughes
Caley Kratz
Katie McNeely
Maria McNeely
Bob Moore
Brian Peller

The Mercy community
donated more than 5,144
volunteer hours and
\$4.24 million to the
Mercy Forever 150th
Anniversary Campaign.

DOCTORS' DAY

In 2024, a total of 51 Mercy Medical Center physicians, representing 32 separate specialties, were recognized in *Baltimore* magazine's annual "Top Doctors" issue.

Each year, on March 30th, National Doctors' Day celebrates physicians for their extraordinary contributions to society and dedication to the health and well-being of their communities. At Mercy, we honor Doctors' Day by inviting our patients to share messages of gratitude with their physicians and also offer the option of making a donation to Mercy in their honor. Gifts received during Doctors' Day support innovative treatments, patient-focused programs, advanced technologies, and cutting-edge research—all while sustaining Mercy's commitment of compassionate and excellent care for all.

Mercy's 2024 Doctors' Day campaign generated \$57,181 in funds from 460 grateful patients. These heartfelt tributes honor the exceptional care provided by Mercy doctors and clinicians, and funds are put to immediate use for the benefit of the patients entrusted to their care.



“

“I am 10 years free of breast cancer thanks to your expertise, and stronger than ever thanks to your care!”

“It is hard to believe that it has been four years since Dr. Joseph Costa saved my life. I've seen and enjoyed so much since then. I am forever grateful for everything he did for me. I will never forget his dedication to Mercy. I donate each year in his blessed memory.”

“You are so professional, uplifting, empowering! I love my visits with you!”

“Because of you, I can walk without pain. Every step I take is a blessing!”

MESSAGES FROM

DOCTORS' DAY DONORS

“I am grateful for the gentle way you translated your competence into compassion. I will always cherish the way you cared for my late husband. Thank you.”

“Thank you for always being there whenever a situation arises. You are truly one of a kind in the medical field and my family is forever grateful for everything you do.”

“My Mercy OBGYN has been taking care of me, my daughters, and my nieces for over 30 years now. We are truly a Mercy family. Thank you for your incredible warmth and care, including taking my call so very early one Saturday morning!”

“A doctor who is a conscientious listener is a rare gem these days. Mercy is full of such treasures.”

“Thank you for the kindness you showed me and my family in our darkest hour.”

“Ever grateful for your life of service to healthcare, your professional care for me and my family, and our friendship.”

“I selected my surgeon based on his years of experience with the procedure. Imagine my surprise when, just before I went under, I said a little prayer, and my doctor prayed with me! I was deeply moved by his humility and concern for me. Where else but Mercy can you rest assured that you're in such good hands?”

”

2024 FINANCIAL STATEMENT

July 1, 2023 to June 30, 2024 (in thousands)

This financial statement reflects the operating results for Mercy Medical Center, Stella Maris, St. Paul Place Specialists, Maryland Family Care, and the Mercy Health Foundation.

OUR INCOME

Mercy Medical Center generated revenue from 50,395 patient days of service provided to 20,277 patients. Stella Maris generated revenue from 132,339 patient days of service to 1,830 patients.	\$ 309,741
Revenue generated by supporting service and care in Ambulatory Services, the Emergency Department, and Home Health	423,177
Collective revenue generated by services listed above	732,918
Collective revenue generated by Business Health Services and physician groups (net of contractual allowances)	\$ 277,084

VARIANCES

Hospital contractual adjustments paid to third-party payers	\$ (49,934)
Underwriting for services provided to patients unable to pay	(30,863)
Net revenue for patient services	929,205
Other operational revenue	58,341
Total operational revenue	\$ 987,546

OUR EXPENSES

Salaries, wages, and employee benefits	\$ 536,072
Supplies, purchased services, and general expenses	352,298
Depreciation	43,633
Interest expense	13,688
Total operating expenses	\$ 945,691

OUR RESULTS

Net revenue from operations	\$ 41,855
Return on investments	34,116
Joint venture income	775
Donor funding for capital projects	228
Capital financing activities	2,243
Retiree health plan obligation	35
Other	67
Net Results	\$ 79,319

MERCY MEDICAL CENTER



9,504
Admissions



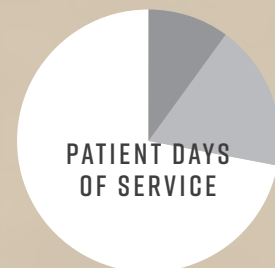
8,137
Observation Cases



2,636
Obstetrical Deliveries



\$30,863,000
Uncompensated Charitable Care



(EXCLUDES OBSERVATION)



STELLA MARIS



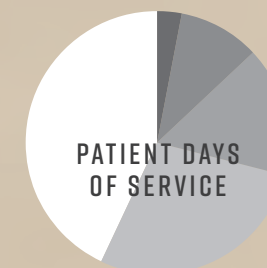
5,080
Admissions



STELLA MARIS STAFF
716 Employees
24 Active Physicians



\$1,240,000
Uncompensated Charitable Care



2024 STATISTICAL HIGHLIGHTS



SURGICAL CASES

2,541,315 Operating Room Minutes
3,693 Inpatient Surgical Cases
25,852 Outpatient Surgical Cases and Procedures



MERCY HEALTH SERVICES STAFF
5,789 Employees
586 Active Physicians

MERCY HEALTH FOUNDATION

\$8,811,502 Total support from 2,973 individuals, corporations, and foundations



MERCY RIDGE

47 Assisted Living Units
408 Independent Living Units
555 Total Residents



ST. ELIZABETH HALL
237 Total Residents



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